

Empowering Behavioral Health Case Management Services: Training Series

1. Best Practices in Case Management: A Refresh

- **Description:** This refresher course focuses on current case management trends, techniques, and emerging practices, ensuring participants remain updated on the evolving landscape of case management.
- **Relevance:** Regular updates are essential to maintain relevance in service delivery and improve client outcomes.
- **Training Requirements:**
 - Hours: 5 hours
 - Prerequisites: Previous case management experience.
 - Field Supervision: None required.
 - Materials: Course handouts and case studies.
 - Textbook: "Best Practices in Case Management: A Guide" (Current Cost: \$35.00)
- **Cost:**
 - Individual Rate: \$125 (with textbook: \$160.00)
 - Group Rate (5 or more): \$100 per participant (with textbook: \$135.00)

2. Emotional Intelligence in Case Management

- **Description:** This training focuses on enhancing interpersonal skills and emotional intelligence, enabling case managers to build more effective relationships with clients.
- **Relevance:** Emotional intelligence is vital for understanding client needs and fostering trust.
- **Training Requirements:**
 - Hours: 6 hours
 - Prerequisites: None required.
 - Field Supervision: None required.
 - Materials: Interactive activities and role-playing scenarios.
 - Textbook: "Emotional Intelligence in Practice" (Current Cost: \$50.00)
- **Cost:**
 - Individual Rate: \$150 (with textbook: \$200.00)
 - Group Rate (5 or more): \$125 per participant (with textbook: \$175.00)

3. Team Collaboration in Case Management

- **Description:** This training provides techniques for enhancing teamwork among interdisciplinary teams in case management settings.
- **Relevance:** Collaboration is necessary for integrated care approaches and holistic service delivery.
- **Training Requirements:**
 - Hours: 5 hours
 - Prerequisites: Experience in case management or healthcare settings.
 - Field Supervision: None required.
 - Materials: Collaboration frameworks and group activities.
 - Textbook: "Collaboration: What Makes It Work" (Current Cost: \$60.00)
- **Cost:**
 - Individual Rate: \$125 (with textbook: \$185.00)
 - Group Rate (5 or more): \$100 per participant (with textbook: \$160.00)

4. Effective Communication for Case Managers

- **Description:** This course provides skills for improving communication with clients and stakeholders, focusing on verbal and non-verbal strategies.
- **Relevance:** Effective communication is essential for fostering trust and understanding in case management.
- **Training Requirements:**
 - Hours: 5 hours
 - Prerequisites: None required.
 - Field Supervision: None required.
 - Materials: Communication skill-building exercises and scenarios.
 - Textbook: "Communicate with Confidence" (Current Cost: \$45.00)
- **Cost:**
 - Individual Rate: \$125 (with textbook: \$170.00)
 - Group Rate (5 or more): \$100 per participant (with textbook: \$145.00)