

9. Assessment Tools and Techniques in Case Management

- **Description:** Overview of effective assessment methods and tools used in case management to ensure accurate evaluations of client needs.
- **Relevance:** Ensures case managers can conduct thorough assessments for better client outcomes.
- **Training Requirements:**
 - Hours: 6 hours
 - Prerequisites: Experience in case management preferred.
 - Field Supervision: None required.
 - Materials: Assessment toolkits and evaluation frameworks.
 - Textbook: "Assessment in Case Management" (Current Cost: \$55.00)
- **Cost:**
 - Individual Rate: \$150 (with textbook: \$205.00)
 - Group Rate (5 or more): \$125 per participant (with textbook: \$180.00)

10. Crisis Management: Advanced Techniques

- **Description:** In-depth training on managing complex crisis situations within case management, focusing on timely response strategies and intervention skills.
- **Relevance:** Timely response skills are crucial for present-day challenges in case management settings.
- **Training Requirements:**
 - Hours: 8 hours
 - Prerequisites: Background in behavioral health or crisis management preferred.
 - Field Supervision: None required, but practical exercises encouraged.
 - Materials: Crisis management protocols and scenario planning.
 - Textbook: "Crisis Intervention: Theory and Method" (Current Cost: \$70.00)
- **Cost:**
 - Individual Rate: \$200 (with textbook: \$270.00)
 - Group Rate (5 or more): \$175 per participant (with textbook: \$245.00)

11. Ethical Standards in Case Management

- **Description:** Understanding and applying ethical guidelines in practice, crucial for maintaining professional integrity.
- **Relevance:** Required for certification maintenance across various states.
- **Training Requirements:**
 - Hours: 4 hours
 - Prerequisites: None required.
 - Field Supervision: None required.
 - Materials: Ethical guidelines and case scenarios.
 - Textbook: "Ethics in Case Management" (Current Cost: \$40.00)
- **Cost:**
 - Individual Rate: \$100 (with textbook: \$140.00)
 - Group Rate (5 or more): \$80 per participant (with textbook: \$120.00)

12. Effective Communication Skills for Professionals

- **Description:** Training on enhancing verbal and non-verbal communication skills necessary for building relationships with clients and coworkers.
- **Relevance:** Vital for improving interactions and relationships in the workplace.
- **Training Requirements:**
 - Hours: 5 hours
 - Prerequisites: None required.
 - Field Supervision: None required.
 - Materials: Communication exercises and role-play scenarios.
 - Textbook: "Effective Communication Skills" (Current Cost: \$35.00)
- **Cost:**
 - Individual Rate: \$125 (with textbook: \$160.00)
 - Group Rate (5 or more): \$100 per participant (with textbook: \$135.00)